



**ARKABA**  
Wild Bush Luxury

**DIRECT  
BOOKING TERMS & CONDITIONS**

**RESERVATIONS, SALES & MARKETING**

Suite 9, Upper Level  
Jones Bay Wharf  
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Pyrmont NSW 2009

**CONTACT US**

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For images and videos head to [arkabaconservancy.com/trade-and-media](http://arkabaconservancy.com/trade-and-media).

**ARKABA HOMESTEAD RATES**

Rates Valid from 1 April 2021 to 31 March 2022.

All rates are in Australian dollars and inclusive of GST (Goods and Services Tax).

<b>Per Person Per Night</b>	<b>Rate</b>
Adult – twin share	1070.00
Adult – single occupancy	1605.00
Swag Bedding – suitable for guests 18 years and under sharing with adults or children	535.00
Children 16 & under – in own room – sharing	963.00

<b>Per Person Per Night</b>	<b>1 Jun –31 Aug</b>
<b>Minimum 4 Nights</b>	<b>Rate</b>
Adult – twin share	803.00
Adult – single occupancy	1204.00
Swag Bedding – suitable for guests 18 years and under sharing with adults or children	401.00
Children 16 & under – in own room – sharing	723.00

\* Children sharing will have ‘swag’ bedding - Swags are the Australian bedroll that have been used by generations of Australian pioneers. It is a mattress that is inside a canvas cover and made up with quality sheets & pillows. They are custom made, comfortable and are suitable for children only. Triple share is not available for adults (two rooms are required).

**INCLUSIONS**

The Wild Bush Luxury experience at Arkaba is a fully hosted experience sharing 60,000 acres of privately owned and carefully protected outback with just ten guests at a time. All meals, beverages and a twice-daily guided safari program is included. Immersive bush walks and safari drives showcase the abundance of wildlife in the outback and Arkaba’s conservation mission to protect it. A team of expert field guides will curate an experience program in keeping with your client’s interests while opening up the ancient layers of Arkaba.

Rates includes a Conservation Levy with at least 2 percent of your client’s all-inclusive experience Arkaba going back into conservation projects. The Conservation Levy does not increase the package price, it is simply a guarantee that a minimum amount goes directly to initiatives in protecting Arkaba’s biodiversity. See [www.arkabaconservancy.com/conservation-at-arkaba](http://www.arkabaconservancy.com/conservation-at-arkaba) for full details.

## LODGE-BASED ARKABA HOMESTEAD WALK

Fortnightly departures between 5 April – 22 November 2021. Seasonal closure 1 December 2021 – 17 March 2022.

Price per person	Rate
3 Night / 4 Day Lodge-based Arkaba Walk Experience Fortnightly Monday departures	2,400.00
4 Night / 5 Day Lodge-based Arkaba Walk Experience plus one additional pre-walk night at Arkaba Homestead including a guided lay of the land experience, dinner, bed and breakfast.	2,770.00

### INCLUSIONS

This walking experience is a fully hosted and expertly guided experience and includes all meals, drinks, and accommodation in the beautifully restored 1850s Arkaba Homestead. Your client's will also be provided with a suitable hydration backpack with plenty of room for lunch, camera and items of a personal nature, sock protectors and walking poles to use at their leisure.

The package also includes a Conservation Levy with at least 2 percent of your client's all-inclusive experience at Arkaba going back into conservation projects. The Conservation Levy does not increase the package price, it is simply a guarantee that a minimum amount goes directly to initiatives in protecting Arkaba's biodiversity. See [www.arkabaconservancy.com/conservation-at-arkaba](http://www.arkabaconservancy.com/conservation-at-arkaba) for full details.

Transfers between Adelaide and Arkaba are not included in this package which is designed for self-driving guests with a pre-walk night either at Arkaba or elsewhere in the Flinders Ranges (or near vicinity) required. Guests overnighing pre-walk within driving distance of Arkaba will need to be at the homestead by 8am on day one dressed ready to walk. A cooked breakfast on arrival is included. Guests are welcome to enjoy a leisurely morning on their departure day ahead of 11am check-out.

### BOOKING CONDITIONS

#### EXCLUSIVE USE

To book the entire homestead for your clients the cost is equivalent to paying for 9 out of 10 adults (i.e. \$1,070 gross per night x 9 adults), so 1 guest will experience Wild Bush Luxury at Arkaba with our compliments. Please use adult rates for exclusive use bookings regardless of whether there are children travelling.

To book an exclusive lodge-based walk for your clients the cost is equivalent to paying for 9 out of 10 adults (i.e. \$2,400 or \$2,770 gross x 9 adults), so 1 guest will experience Wild Bush Luxury at Arkaba with our compliments.

#### PRIVATE TOURING

Private touring is available at Arkaba on request, subject to availability, at a rate of \$500 per half and \$1,000 per full day. This rate covers up to 8 guests. For groups of 9 or more, the lodge will be booked exclusively and, as such, all guiding will be on a private basis at no extra fee.

#### EXCLUSIONS

Telephone calls, road or air transfers, optional scenic flights over Wilpena Pound, helicopter flights, gratuities and items of a personal nature.

#### MINIMUM STAY

Two nights.

#### MINIMUM NUMBERS

Lodge-based walks will operate subject to a minimum of two walkers and a maximum of ten walkers.

#### SOLO WALKERS

Up to two solo walkers are welcome on any lodge-based walk departure date at no additional charge. They will be guaranteed their own homestead guestroom throughout. If additional solo walkers would like to

join a departure date with two other solo walkers already confirmed, there will be a \$1,500 single occupancy surcharge that will apply.

### FAMILY POLICY

Arkaba welcomes children eight years and over. Application for exception may be made when guests travel with their nanny to care for younger children. In this instance an exclusive use booking is mandatory.

### SEASONS

Arkaba is open year round for homestead stays with the lodge-based walks operating from between 5 April – 22 November 2021.

### EXTRA SERVICES

	<b>Rate</b>
Arkaba through Adnyamathanha Eyes Cultural Experience A shared 2 hour walking experience with an Adnyamathanha Elder  *This experience must be requested in advance, however payment will be taken locally.	200.00 Per Person
A regenerative massage with local operator Desert Elements in-room 30 minutes 60 minutes  *We recommend pre-booking to avoid disappointment	70.00 120.00
<b>Scenic Flights – Fixed Wing Aircraft</b>	
Scenic Flights over Wilpena Pound to gain an aerial perspective of this ancient mountain landscape. 30 minute scenic flight by single engine aircraft (price up to 2 guests) 45 minute scenic flight by single engine aircraft (price up to 2 guests) 60 minute scenic flight by single engine aircraft (price up to 2 guests) Additional guests up to 4 – dependant on combined body weights	400.00 570.00 750.00 195.00
Full day Lake Eyre experience taking in Leigh Creek, Lake Eyre South and North, Andamooka and Lake Torrens with a lunch stop at William Creek Pub. Usually departs 9:00 returning 15:00. 2-5 guests (per person)	1,400.00
<b>Scenic Flights - Helicopter</b>	
Please note that all of the Helicopter experiences are seasonal due the relocation of the operator’s aircraft between November and February each year. Please provide body weights at time of booking.	
Heli-Outback Experience Three-hour experience over the ancient Ikara-Flinders Ranges with lunch at the famous Prairie Hotel, one of Australia’s finest outback pubs. This is a private experience with 1 hour flying time operating with a minimum of 2 and maximum of 3 guests in Robinson R44 Helicopter. Available on stays of three nights or more	995.00 Per Person
Heli-Sundowner Experience Take in the compelling geology and ever-changing palette of the Flinders Ranges with a stunning 30 minute scenic helicopter flight. Marvel as the light changes with the late afternoon sun hitting the raw natural appeal of the outback. You’ll be treated to views of Wilpena Pound, the Chace Range to the east and Elder Range to the west – a complete 360 degree panorama of prehistoric beauty – before landing on a remote ridge top, to enjoy the last light of the day with canapes and sundowner drinks. This is a private experience in Robinson R44 Helicopter and operates with a minimum of 2 and maximum of 5 guests (2 trips required for 4-5 guests). Available on stays of two nights or more	600.00 Per Person
Heli-Swag Experience Depart Arkaba Homestead late afternoon for a scenic 30 minute flight over Arkaba’s 60,000 acre private wildlife conservancy and take in the raw natural appeal of Australia’s outback. Soaring over the incredible natural amphitheatre	

<p>of Wilpena Pound, the 1060m high peak of Mount Aleck and the Elder Range beside and below you. Land at your exclusive signature swag camp for the evening. There will be time to enjoy a drink around the camp fire as the last of the light disappears behind the ranges. A bush dinner will be served under the stars (weather permitting) before retiring to your signature swag for a night out under star studded skies.</p> <p>Price per person for 1-3 guests Price per person for 4-10 guests This is a private experience and operates with a minimum of 2 guests. Available on stays of three nights or more.</p>	<p>1,500.00 1,200.00</p>
<p><b>Heli-Hike Experience</b> After breakfast take-off for a soaring 30 minute scenic helicopter flight into the farther reaches of the Elder Range. Awaken your inner explorer with a two hour climb, taken nice and slow, through the mauve and fiery orange range before reaching the summit. Sit back and take in the views with a packed lunch, where you'll enjoy uninterrupted views out to Lake Torrens in the west and panoramas of Arkaba and Wilpena Pound. Begin the climb down to meet your guide and vehicle at the base of the range, returning you to the homestead in time for a well-deserved glass of South Australian wine and canapes before dinner.</p> <p>.This is a shared experience and operates with a minimum of 2 and maximum of 4 guests. Available on stays of three nights or more.</p>	<p>800.00 Per Person</p>
<p><b>Transfers</b></p>	
<p>One way road transfer from Whyalla to Arkaba (v.v) to connect with commercial Rex Regional Express flight from Adelaide For up to 4 guests For up to 10 guests * \$100 surcharge when travelling at dusk or dawn</p>	<p>300.00 375.00</p>
<p>One way road transfer from Port Augusta to Arkaba (v.v) to connect with commercial Rex Regional Express flight from Adelaide For up to 4 guests For up to 10 guests *\$100 surcharge when travelling at dusk or dawn</p>	<p>150.00 225.00</p>
<p>One way direct private road transfer ex Adelaide airport or hotel with commentary (v.v) Approximately 5 hours with no lunch or stops included Per vehicle, up to 4 guests Per vehicle, up to 10 pax</p>	<p>1600.00 2100.00</p>
<p>One way scenic road transfer via Clare Valley ex Adelaide airport, hotel or Barossa Valley to Arkaba (v.v) including scenic stops, lunch and wine tasting. Approximately 6 hours Per vehicle, up to 4 guests Per vehicle, up to 10 guests</p> <p>* Any flights from Adelaide will need to be booked after 18:00 on day of departure to allow time for check-in procedures following a scenic road transfer.</p>	<p>1700.00 2600.00</p>
<p>One way air transfer ex Adelaide Includes road transfer from Adelaide Domestic or International airport or Adelaide city hotel and 20 minute road transfer from Hawker airstrip to Arkaba (per single engine aircraft, up to 4 guests)</p> <p>Approximately 90 minutes flying time. Please provide passenger body weights at time of booking.</p>	<p>2850.00</p>
<p>Add a 30 minute scenic loop over Wilpena Pound</p>	<p>600.00</p>

<p>One way air transfer ex Adelaide Includes road transfer from Adelaide Domestic or International airport or Adelaide city hotel and 20 minute road transfer from Hawker airstrip to Arkaba (up to 10 guests)</p> <p>Approximately 50 minutes flying time. Please provide passenger body weights at time of booking.</p> <p>Add a 15 minute scenic loop over Wilpena Pound</p>	<p>4600.00</p> <p>1,500.00</p>
<p>One way air transfer ex Kangaroo Island (Kingscote) Includes 20 minute road transfer from Hawker airstrip to Arkaba (per single engine aircraft, up to 4 guests)</p> <p>Approximately 120 minutes flying time. Please provide passenger body weights at time of booking.</p> <p>Add a 30 minute scenic loop over Wilpena Pound</p>	<p>3295.00</p> <p>600.00</p>
<p>One way air transfer ex Kangaroo Island (Kingscote) Includes 20 minute road transfer from Hawker airstrip to Arkaba (up to 10 guests)</p> <p>Approximately 90 minutes flying time. Please provide passenger body weights at time of booking.</p> <p>Add a 15 minute scenic loop over Wilpena Pound</p>	<p>6600.00</p> <p>1,500.00</p>

- Weight restrictions apply to all air transfers. Body weight & luggage weights must be supplied for confirmation of flights
- Scenic flight upgrade options are available on all air transfers. The scenic flight can be conducted on arrival or departure into Hawker airstrip. The scenic flight will include the Elder Range, Arkaba and Wilpena Pound with views out across Lake Torrens.
- All extra services are operated by third parties and therefore changes may be made to some services where costs change markedly (e.g. fuel costs) and you will be notified of this in writing.

## AIR CHARTERS & WEIGHT RESTRICTIONS

At maximum capacity, there is a general luggage weight restriction of 12kgs per passenger in soft sided bags to fit in the aircraft luggage compartments. This weight restriction is subject to the flight's overall payload restriction. If you know that you will be travelling with more we have a number of options for you that need to be arranged prior to checking in to your charter flight.

- Store it at your hotel  
If you are staying in Adelaide the night prior to your charter flight, you would be able to safely store any excess luggage with the reception of your city located hotel. Upon your return to Adelaide you would take a taxi or pre-arranged transfer to collect your luggage.
- Store it at Adelaide Airport  
Adelaide Airport has a number of self-service storage lockers that are located in the parking lot directly across from the main terminal. They have a number of sizes ranging from Small (420mm H x 900mm D x 420mm W) for \$12.00 per 24 hours to Large (864mm H x 900mm D x 420mm W) for \$16.00 per 24 hours.

Should you be in the unique situation that you have arrived to your charter flight with more than the approved luggage allowance, there may be a chance that the excess will be offloaded. In this instance, your bags would be safely stored and delivered either to a hotel you are staying at after your time at Arkaba or to you at Adelaide Airport before your onward flight at a cost of \$150. Please speak to your pilot and complete credit card authority on the day.

Although all care is taken, Arkaba does not accept responsibility for any expense incurred by a passenger as a result of any delay, alteration or mechanical failure with a charter aircraft.

If you have booked some of your flights directly with the airline or with a travel agency, please be sure to advise us of any flight changes (timings, flight numbers etc) and please be sure to check that your final itinerary has the details correctly noted. Wild Bush Luxury and Arkaba will not be responsible for transfers, accommodation, tour planning or for any travel arrangements that are effected by flights not booked by our office.

### CHECK-IN AND CHECK-OUT

Check in is available from 14:00

Check out is required by 11:00

### PAYMENTS

A 20% deposit is required within 7 days of confirming your booking. Full payment must be made 30 days prior to guests' arrival. For bookings made within 30 days, payment must be made within 48 hours of booking. If payment is not made by the due date the booking is subject to automatic cancellation.

**Full guest names for all travelling guests are required to hold space over Christmas, New Year (22 December 2021 – 6 January 2022) and Easter (2-5 April 2021).**

### PAYMENT DETAILS

Please make payments to Arkaba Trust on behalf of Arkaba;

Account Name:	Arkaba Trust
Bank:	Westpac
BSB:	032002
Account Nbr:	688722
Your Arkaba Booking Reference:	XXX
SWIFT code:	WPACAU2S
IBAN	Are not used in Australia

1.2% merchant fee applies to payments by Visa, Mastercard & American Express at [arkabaconservancy.com/pay](http://arkabaconservancy.com/pay).

### CANCELLATION POLICY

As a small property, our business depends on maximising occupancy and cancellations often result in empty rooms due to booking lead times. For cancellations the following penalties apply;

- Outside of 30 days, your 20% deposit will be refunded less a \$50 admin fee and any credit card charges.
- Within 30 days prior to arrival all monies will be forfeited
- No refunds will be given in the event of non-arrival, any unused services or unused nights due to flight / weather disruption

### EXCLUSIVE USE OR GROUP POLICY

**Group bookings:** Four rooms or more

**Initial Deposit** A deposit representing 20% is required within 14 days of the confirmation date to hold the booking. Full guest names of all travelling guests are also required.

**30 Days** Full payment required.

Within 30 days of arrival any rooms cancelled will incur 100% cancellation fee.

No shows or premature departures will incur 100% cancellation fee.

**Cancellations must be advised by email to [arkaba@wildbushluxury.com](mailto:arkaba@wildbushluxury.com) and will take effect from the date received.**

**FORCE MAJEURE**

'Force Majeure' means (without restriction) any event which Arkaba Trust trading as Arkaba could not, even with due care, foresee or avoid. Force Majeure covers events such as, but not limited to, adverse weather conditions, fire, flood and all similar events beyond our control. In the case of Force Majeure Arkaba Trust will not accept liability, and reserves the right to change and cancel trips. Any changes will be communicated in writing with absolute care for your clients in mind.

**TAXES/SERVICE CHARGES**

We reserve the right to adjust rates agreed within the contract period in the event of tax alterations imposed by the Federal or State governments resulting from rate changes received by third party suppliers.

**TRAVEL INSURANCE**

We recommend that all guests obtain travel insurance including a cancellation policy and emergency medical care.

The information in this contract is confidential. The commission is to be used for the said, travel agent only. It is not to be rebated direct to clients, nor used for any price-marketing tactic, including internet offers.